

Individual membership packet

Mail Completed packet to:
QCD of America
1664 Keller Pkwy. Suite 101
Keller, Texas 76248

For Questions you can Contact: Email:members@qcdofamerica.com

Phone: 972-726-0444 -- 800-229-0304

Fax: 972-726-0448

www.QCDofAmerica.com

How do I enroll?

- 1) Fill out the last two pages of this packet. **Don't forget to sign and date!**
- 2) Submit a check for the \$20 initial enrollment fee and the first months payment.
- 3) Mail your signed enrollment and authorization forms along with your checks to:

QCD of America 1664 Keller Pkwy. Suite 101 Keller, Texas 76248

If you provide an email your QCD Membership Card will be sent to you the same day your payment is received.

Once you have received your membership card visit our website at www.QCDofAmerica.com to find your in-network dentist

The QCD of America Membership Services Department is available to assist each member at 972.726.0444 or toll-free 800.229.0304. Our service department operates Monday through Friday from 9:00 A.M. until 4:00 P.M. (Central Standard time).

www.QCDofAmerica.com

P: 800-229-0304--972-726-0448

F: 972-726-0448

1664 Keller Pkwy. Suite 101

Keller, Texas 76248

member@qcdofamerica.com

The Single Payment Program

One Year Plan + 2 Free Months

Single Member	\$99.00
Single Member +1 Dependent	\$159.00
Family (3-7 members in same household	\$229.00

Two Year Plan + 4 Free Months

Single Member	\$169.00		
Single Member + 1 Dependent	259.00		
Family (3-7 members in same household	\$369.00		

Monthly Payment Plan (\$20 application fee required)

Single Member	\$8.95
Single member + 1 Dependent	\$12.95
Family (3-7 members in same household)	\$17.95

www.QCDofAmerica.com

P: 800-229-0304--972-726-0448

F: 972-726-0448

1664 Keller Pkwy. Suite 101 Keller, Texas 76248 member@qcdofamerica.com



THE ESTABLISHED STANDARD

(Not an Insurance Plan)

♦ No Claim Forms, Deductibles or Coverage Maximums

•

◆ Immediate Coverage for all Pre-Existing Conditions

♦

Orthodontics (Braces) for Children and Adults

♦

May cover children up to the age of 26

SAMPLE DENTAL	FEE PAID WITH	NATIONAL AVERAGE	SAVINGS WITH
PROCEDURE 1	QCD OF AMERICA®	DENTAL FEES ²	QCD OF AMERICA®
Oral Exam	\$9	\$35	74 %
Full Mouth X-Ray	\$28	\$77	64 %
Teeth Cleaning	\$24	\$54	56%
Amalgam (1Surface)	\$28	\$79	65%
Simple Extraction	\$36	\$80	55%
Root Canal (1Canal)	\$185	\$387	52 %
Porcelain w/ Metal Crown (lab fees additional)	\$350	\$652	46%
Complete Upper or Lower (lab fees additional)	Denture \$400	\$770	48%

¹ A fee of \$8.00 is charge per appointment for infection control costs. There will be an additional charge for all lab fees less a 20% discount.

- ◆Please select any dentist within the QCD Affiliated Dentist Team and make an appointment.
- ◆ Please be sure to identify yourself as a QCD member and the reduced fee schedule will apply to all charges.
- ♦ Please call the QCD Member Services Department at 972.726.0444 or 1.800.229.0304 for assistance.
- ♦ Information may be obtained from the web site at www.gcdofamerica.com

² The schedule represents a sample of highly utilized dental procedures. The average costs are estimated from data gathered by the U.S. Bureau of Labor Statistics, the American Dental Association, and the Chamber of Commerce Research Association.

Schedule of Programs Fees



Procedu	re Number Member Fee	Procedure Number Member Fee
	DIAGNOSTIC DENTISTRY	ENDODONTICS
		D3110 PULP CAP, DIRECT\$19.00
D0120	PERIODICAL ORAL EXAMINATION \$9.00	D3120 PULP CAP, INDIRECT\$24.00
D0140	LIMITED ORAL EXAMINATION,	D3220 PULPOTOMY\$35.00
	PROBLEM FOCUSED\$12.00	D3310 ROOT CANAL, ANTERIOR\$159.00
D0150	COMPREHENSIVE ORAL EXAMINATION	D3320 ROOT CANAL, BICUSPID\$209.00
D0210	INTRAORAL X - RAY COMPLETE SERIES	D3330 ROOT CANAL, MOLAR
D0460	PULP VITALITY TEST\$15.00 ASEPSIS FEE (INFECTION CONTROL)\$8.00	D3920 HEMISECTIO\$65.00
	WING / SINGLE FILM X-RAYS20% DISCOUNT	A specific root canal treatment or re-treatment may present unusual circumstances
ALL DITE	PREVENTATIVE DENTISTRY	requiring additional cost. Please consult the affiliated dentist as to the total procedure cost prior to treatment.
	PREVENTATIVE DENTISTRY	
D1110	PROPHYLAXIS – ADULT\$24.00	PERIODONTICS
D1120	PROPHYLAXIS – CHILD\$24.00	
D1203	APPLICATION TOPICAL FLUORIDE - CHILD\$5.00	D4210 GINGIVECTOMY/GINGIVOPLASTY - (PER QUADRANT)\$180.00
D1204	APPLICATION TOPICAL FLUORIDE - ADULT\$5.00	D4211 GINGIVECTOMY/GINGIVOPLASTY - (PER TOOTH)\$50.00
D1351	SEALANT-PER TOOTH\$14.00	D4240 GINGIVAL FLAP PROCEDURE, INCLUDING ROOT
D1510	SPACE MAINTAINER - FIXED UNILATERAL\$60.00	PLANING - (PER QUADRANT)\$200.00
D1515	SPACE MAINTAINER - FIXED BILATERAL\$75.00	D4260 OSSEOUS SURGERY-(PER QUADRANT)
		(INCLUDING FLAP ENTRY AND CLOSÚRE)\$260.00
		D4341 PERIODONTAL SCALING AND ROOT PLANING -
A specific	preventative treatment may present unusual circumstances requiring an additional	(PER QUADRANT)\$75.00
	ase consult the affiliated dentist as to the total procedure cost prior to treatment.	D4355 FULL MOUTH DEBRIDEMENT\$70.00
		D4910 PERIODONTAL MAINTENANCE PROCEDURES
	COSMETIC	FOLLOWING ACTIVE THERAPY\$30.00
ALL CC	SMETIC DENTISTRY20% DISCOUNT	
		A specific periodontal treatment may present unusual circumstances requiring an additional cost. Please consult the affiliated dentist as to the total procedure cost prior to
		treatment.
	DECTORATIVE DENITICITY	PROSTHODONTICS – REMOVABLE
	RESTORATIVE DENTISTRY	(LAD EFFC ADDITIONAL COCT)
		(LAB FEES ADDITIONAL COST)
D2140	AMALGAM - 1 SURFACE, PRIMARY OR PERMANENT\$28.00	D5110 COMPLETE UPPER DENTURE (INCLUDING SIX MONTHS POST CARE)\$400.00
D2150	AMALGAM - 2 SURFACES, PRIMARY OR PERMANENT\$36.00	D5120 COMPLETE LOWER DENTURE
D2160	AMALGAM - 3 SURFACES, PRIMARY OR PERMANENT\$46.00	(INCLUDING SIX MONTHS POST CARE)\$400.00
D2161	AMALGAM - 4 OR MORE SURFACES, PRIMARY OR	D5130 IMMEDIATE UPPER\$420.00
D2330	PERMANENT\$56.00 COMPOSITE RESIN - 1 SURFACE, ANTERIOR\$38.00	D5140 IMMEDIATE LOWER\$420.00
D2330	COMPOSTIE RESIN - 2 SURFACES, ANTERIOR\$46.00	D5211 UPPER PARTIAL DENTURE –
D2332	COMPOSITE RESIN - 3 SURFACES, ANTERIOR\$56.00	RESIN BASE\$250.00
D2335	COMPOSITE RESIN - 4 OR MORE SURFACES OR INVOLVING	D5212 LOWER PARTIAL DENTURE –
	INCISAL ANGLE, ANTERIOR\$66.00	RESIN BASE\$250.00
D2391	COMPOSITE RESIN - 1 SURFACE, POSTERIOR\$50.00	D5213 UPPER PARTIAL –
D2392	COMPOSITE RESIN - 2 SURFACES, POSTERIOR\$65.00	PREDOMINANTLY CAST BASE\$400.00 D5214 LOWER PARTIAL -
D2393	COMPOSTIE RESIN - 3 SURFACES, POSTERIOR\$85.00	D5214 LOWER PARTIAL – PERDOMINANTLY CAST BASE\$400.00
D2394	COMPOSITE RESIN - 4 OR MORE SURFACES,	D5410 ADJUST COMPLETE DENTURE\$15.00
D0750	POSTERIOR\$95.00 CROWN - PORCELAIN TO HIGH NOBLE METAL	D5510 REPAIR BROKEN COMPLETE DENTURE BASE\$40.00
D2750	(GOLD AND LAB FEES ADDITIONAL)\$350.00	· ·
D2751	CROWN - PORCELAIN TO BASE METAL	· ·
52,31	(LAB FEES ADDITIONAL)\$320.00	D5630 REPAIR OR REPLACE BROKEN CLASP\$45.00
D2920	RECEMENT CROWN \$20.00	D5640 REPLACE BROKEN TEETH – (PER TOOTH)
D2931	PREFABRICATED STAINLESS STEEL CROWN\$48.00	D5650 ADD TOOTH TO EXISTING PARTIAL DENTURE
D2940	SEDATIVE FILLING\$16.00	D5660 ADD CLASP TO EXISTING PARTIAL DENTURE\$65.00
D2950	CORE BUILDUP, (INCLUDING ANY PINS)\$55.00	D5730 RELINE COMPLETE UPPER (CHAIRSIDE)
D2951	PIN RETENTION – (PER TOOTH)\$20.00	D5731 RELINE COMPLETE LOWER (CHAIRSIDE)
D2952	CAST POST AND CORE IN ADDITION TO CROWN	D5740 RELINE UPPER PARTIAL (CHAIRSIDE)
D2953	EACH ADDITIONAL CAST POST (SAME TOOTH)\$40.00	D5810 TEMPORARY COMPLETE UPPER DENTURE\$200.00
	PREFAB POST / CORE IN ADDITION TO CROWN\$60.00	
D2954		D5811 TEMPORARY COMPLETE LOWER DENTURE \$200.00
D2954 D2970	TEMPORARY CROWN (FRACTURED TOOTH)\$40.00	D5811 TEMPORARY COMPLETE LOWER DENTURE
1		D5811 TEMPORARY COMPLETE LOWER DENTURE

Schedule of Programs Fees (Continued)



PROSTHODONTICS - FIXED BRIDGES

D6241	PONTIC-PORCELAIN FUSED TO BASE METAL	\$320.00
	CROWN-PORCELAIN FUSED TO BASE METAL	
D6791	CROWN-FULL CAST FUSED TO BASE METAL	\$270.00
D6930	RECEMENT BRIDGE	\$20.00
D6940	STRESS BREAKER	\$90.00
D6950	PRECISION ATTACHMENT (EACH)	\$225.00

A specific prosthodontic treatment may present unusual circumstances requiring an additional cost. If precious metal (gold) is desired, the cost will be additional to the crown cost. Please consult the affiliated dentist as to the total cost prior to treatment.

ORAL SURGERY

D7110	SINGLE TOOTH EXTRACTION	\$36.00
D7120	EACH ADDITIONAL TOOTH	\$34.00
D7130	ROOT REMOVAL – EXPOSED ROOTS	\$48.00
D7210	SURGICAL EXTRACTION-ERUPTED	\$68.00
D7220	REMOVAL OF IMPACTED TOOTH -	
	SOFT TISSUE	\$78.00
D7230	REMOVAL OF IMPACTED TOOTH -	
	PARTIALLY BONY	\$109.00
D7240	REMOVAL OF IMPACTED TOOTH-	
	COMPLETELY BONY	\$129.00
D7241	REMOVAL OF IMPACTED TOOTH-	
	COMPLETELY BONY, WITH UNUSUSAL	
	SURGICAL COMPLICATIONS	\$189.00
D7250	ROOT RECOVERY	\$72.00
D7280	SURGICAL EXPOSURE PER TOOTH	\$66.00
D7310	ALVEOLOPLASTY	
	(PER QUADRANT WITH EXTRACTIONS)	\$78.00
D7320	ALVEOLOPLASTY	
	(PER QUADRANT WITHOUT EXTRACTIONS)	\$84.00
D7960	FRENECTOMY	\$99.00

A specific oral surgery procedure may present unusual circumstances requiring an additional cost. Please consult the affiliated dentist as to the total procedure cost prior to

ORTHODONTICS (QCD GENERAL DENTIST ONLY)

D8999	DIAGNOSTIC WORK UP RADIOGRAPHS,
	MODEL, RECORDS\$120.00
D8080	CHILD (QCD GENERAL DENTIST)
	CLASS I OR II FOR 24 MONTH TREATMENT\$2,200.00
D8090	ADULT (QCD GENERAL DENTIST)
	CLASS I OR II FOR 24 MONTH TREATMENT\$2,400.00
D8680	ORTHODONTIC RETENTION\$230.00

A special orthodontic treatment may present unusual circumstances requiring an additional cost. During the orthodontic consultation appointment, the affiliated dentist will explain all needed procedures, length of treatment, required fees and payment schedule.

GENERAL SERVICES

D9999	FAILED APPOINTMENT	
D9999	(WITHOUT 24 HOURS NOTICE)PALLATIVE (EMERGENCY) TREATMENT	\$30.00
D9999	OF DENTAL PAIN-MINOR PROCEDURESOFFICE VISIT-AFTER HOURS	

IMPORTANT NOTICE

THE QCD OF AMERICA® DENTAL BENEFIT PROGRAM DOES NO CONSTITUTE DENTAL INSURANCE AND IS NOT A HEALTH MAINTENANCE ORGANIZATION CONTRACT. QCD OF AMERICA® DOES NOT REIMBURSE THE AFFILIATED DENTIST OR IMDEMNIFY THE MEMBER FOR THE COST OF DENTAL SERVICES RECEIVED BY THE MEMBER.

SPECIALTY CARE SERVICES

All scheduled charges listed are for services rendered by a QCD OF AMERICA® affiliated general dentist. All treatments provided by a QCD OF AMERICA® affiliated specialty dentist (advanced degree) in Endodontics, Periodontics, Prosthodontics, Oral Surgery, Pediatric Dentistry or Orthodontics (Board Certified or Board Eligible only) will be charged at a 20% discount from the affiliated specialty dentist's usual and customary fee for the treatment.

OTHER PROCEDURES AND PAYMENT FOR SERVICES

Any procedure not listed on the QCD OF AMERICA® Schedule of Dental Program Fees is available at the dentist's usual and customary fee less a 20% discount – this includes all lab fees. All fees included in the Schedule of Dental Fees are for payment at the time of service. The member may negotiate payment terms with the affiliated dentist, however, an

ASEPSIS FEE

An asepsis fee of \$8.00 per patient appointment is charged by all affiliated dentists to insure proper infection control for all QCD OF AMERICA® members.

QCD OF AMERICA® - EXCLUSIONS AND LIMITATIONS

- 1) THE FOLLOWING EXCLUSIONS AND LIMITATIONS APPLY:
 - A) SERVICES COVERED UNDER WORKMEN'S COMPENSATION OR EMPLOYER'S LIABILITY LAWS;
 - B) COST OF ANY DENTAL CARE COVERED BY ANY MEDICAL INSURANCE;
 - C) SERVICES WHICH, IN THE OPIONION OF THE ATTENDING DENTIST, ARE NOT NECESSARY FOR THE PATIENT'S DENTAL HEALTH OR CANNOT BE PERFORMED BECAUSE OF THE GENERAL HEALTH OF THE PATIENT:
 - D) GENERAL ANESTHESIA, I.V. SEDATION, HOSPITALIZAITON, AND HOSPITAL OR MEDICAL CHARGES OF ANY TYPE.
- QCD OF AMERICA® MEMBER FEES APPLY TO SERVICES RENDERED BY AFFILIATED DENTAL OFFICES AND ARE SUBJECT TO CHANGE IN THE FUTURE.
- 3) QCD OF AMERICA® MEMBER FEES DO NOT APPLY TO WORK IN PROGRESS OR IF THE PATIENT'S MEMBERSHIP IS NO LONGER VALID.
- 4) QCD OF AMERICA® ASSUMES NO RESPONSIBILITY OR LIABILITY FOR SERVICES RENDERED BY AFFILIATED DENTISTS.
- 5) ANY QCD OF AMERICA® MEMBER ACCEPTED FOR ORTHODONTIC TREATMENT MUST REMAIN A MEMBER OF THE PLAN FOR THE COMPLETE DURATION OF THE TREATMENT OR RISK ADDITIONAL CHARGES BY THE AFFILAITED DENTIST.
- 6) ANY PROCEDURE MAY PRESENT UNUSUAL CIRCUMSTANCES REQUIRING AN ADDITIONAL COST. PLEASE CONSULT THE AFFILIATED DENTIST AS TO THE TOTAL TREATMENT COST PRIOR TO ANY SERVICE BEING RENDERED.



The Best Dental & Vision Benefit Value

- ✓ QCD offers over 3,000 highly qualified dental professionals
 - To locate a dentist in your area, visit
 www.qcdofamerica.com and type in your zip code
- ✓ QCD Membership Services Team is ready and willing to assist you in all your needs such as:
 - Benefit Questions
 - Treatment plans
 - Using the Online Portal
 - o Finding a Dentist
 - Vision Benefits
- ✓ For more information on your vision benefits, please contact Davis Vision Customer Service at 877-923-2847

The QCD Team Members are available Monday through Friday 9:00a-4:00p Contact us at 800-229-0304 or 972-726-0444



QCD of America Discount Prescription Card



- ✓ Up to 80% on generic medications.
- ✓ Up to 20% on name brand prescriptions.
- ✓ Up to 80% on your PET medications.
- ✓ Unlike many other programs and discounts, QCD Wellness Rx Card is FREE to people of ALL AGES.

This is NOT an insurance program or membership club. Your FREE Discount Drug Card simply entitles you to a discount off the purchase price of prescription drugs. QCD Discount RX Card is administered by RxCareCard.

To print your card, visit www.QCDofAmerica.com and click on Wellness Program!

Clear Vision Discount Program

Davis Vision is pleased to provide you with a no-cost, traditional vision Discount Program that provides significant discounts on eye exams, lenses, frames and additional eyewear options. For more details, see the Accessing Provider Information section on the reverse side.

The Discount Program entitles you to the following discounts off usual and customary fees:

Comprehensive Eye Exam

Complete Eye Examination 15% Discount off Usual & Customary Contact Lens Examination 15%

Discount off Usual & Customary

Frame/¹ Patient Price Average Discount

Priced up to \$70 Retail \$40 40% Priced over \$70 Retail \$40 plus 10% off the amount over \$70 28%

Spectacle Lenses (Uncoated Plastic)	***	-
Single	\$35	30%
Bifocal	\$55	27%
Trifocal	\$65	28%
Lenticular	\$110	31%
Lens Options (Add to Lens Prices Above)/²		
Standard Progressive	\$75	50%
Premium Progressive	\$125	35%-60%
Glass Lenses	\$18	40%
Polycarbonate Lenses	\$30	50%
Blended Invisible Bifocals	\$20	60%
Intermediate Vision Lenses	\$30	80%
Scratch Resistant Coating	\$20	33%-66%
Standard Anti-Reflective Coating	\$45	20%
Ultraviolet Coating	\$15	25%
Solid Tint	\$10	30%
Gradient Tint	\$12	20%
Photochromic Lenses	\$35	20%-45%
Plastic Photosensitive Lenses	\$65	35%-55%
High Index Lenses	\$55	40%

Conventional 20% off Provider's Usual & Customary 20% Disposable/Planned Replacement 10% off Provider's Usual & Customary 10%

Value Added Features

Lens 1-2-3! Membership Free Membership Up to 50% Laser Vision Correction Discount Up to 25% off Provider's U & C Up to 25%

1/ At WalMart locations, members will receive WalMart's everyday low price on frame and contact lens purchases. 2/ Special lens designs, materials, powers, and frames may require additional cost. 3/ Or receive an additional 5% discount on any advertised specials whichever is lower.







Clear Vision Discount Program Highlights

Vision Plan: Clear Vision Discount Plan **Control Code:** 2959 **Co-payment:** N/A, discount plan is 100% member paid at the time of service

Eye Examination – Members will receive a 15% discount on their comprehensive eye examination including dilation (when professionally indicated).

Eyewear (Frames and Spectacle Lenses or Contact Lenses) – Members will be entitled to substantial and verifiable savings on all of their eyewear needs. Discounts are uniform nationally and represent pricing well below Average Retail Prices. These discounts are based on published industry standard costs, not markdowns from artificially inflated prices.

Significant Savings – Client surveys indicate that programs providing discounts off retail prices of eyeglasses are subject to abuse due to the high associated markups of over 300% throughout the optical industry. Consequently, these programs do not result in a true "value-add" for the beneficiary. The proposed fixed-fee discounted pricing schedule provides both verifiable savings and benefit uniformity for all members from coast to coast.

Additional Value-Added Features – The Clear Vision Discount Program also offers significant discounts on replacement contact lenses and laser vision correction at no additional cost.

- Lens 123® is a mail order program that allows you to enjoy the guaranteed lowest prices on replacement contact lenses—save up to 60% off retail prices. Members can conveniently call 1-800-LENS123 with a current prescription for this value-added service. The Lens 123® contact lens replacement program is endorsed by the industry's major manufacturers.
- Davis Vision's Laser Vision Correction program provides substantial discounts on laser vision correction procedures. Members are entitled to savings of up to 25% off usual and customary fees or a 5% discount off a center's advertised special through a network of preeminent physicians affiliated with Eye Centers of Excellence. (Some centers provide a flat fee equating to these discount levels.) See below for information on finding a participating laser vision provider near you.

Accessing a Provider – Contact a Davis Vision representative at 1-888-897-9347 or simply log on to www.davisvision.com, choose "Find a Provider" and use your control code 2959

Customer Service -To speak with a customer service representative, call Davis Vision Customer Service at 1877-923-2847. Enter Client Control Number 2959 when prompted. At the main menu, press "0". Our representatives are available to assist you from 8 a.m. to 11 p.m. ET Monday through Friday, 9 a.m. to 4 p.m. ET Saturday and 12 p.m. to 4 p.m. ET Sunday.



Please complete all information and sign. Please print all information. SUBSCRIBER INFORMATION

Last Name	ame First Name					Date o	of Birth	Birth	
Address			City		State		ite	Zip	
Social Security Number				Telephone		•		·	
Email:									
		COV	/ERAG	E SELECTED					
Member Only Member and One Dependent Member and Family									
		DEPENI	DENT II	NFORMATION					
Social Security Number	Last Name		Fir	st Name	MI	Date	of Birth	Gender	Relationship
I hereby make application for membership in QCD of America® (QCD). I agree to hold QCD harmless from any liability for negligence on the part of the Affiliated Dentist. I further release QCD from and waive any claims for negligent referral, negligent certification or similar claim. I hereby authorize my employer to make payroll deductions, if required, for the coverage selected. The QCD of America Dental and Vision Benefit Program is not an insurance plan and does not constitute insurance coverage.									
Date			App	olicant Signature					



INDIVIDUAL PAYMENT AUTHORIZATION

(Only if you are paying monthly by bank draft.)
Please complete all information and sign. PLEASE PRINT all information.

SUBSCRIBER INFORMATION

Last Name Date of Birth First Name ΜI Address State Zip City Social Security Number Telephone **COVERAGE SELECTED** Individual Only Individual and One Dependent Individual and Family **MEMBERSHIP FEE** Monthly Fee - Bank Draft Only Individual Only \$8.95 Individual and One Dependent \$12.95 \$17.95 Individual and Family 1) If paying by bank draft, please enclose a voided check(not a deposit slip) along with a check for a one time enrollment fee of \$20 plus the initial month's membership fee made payable to QCD of America® The monthly fees will be drafted on the 5th of each month. If paying on an annual basis, the enrollment fees is waived. PRE-AUTHORIZED BANK DRAFT PROGRAM I (we) hereby authorize QCD of America® (QCD) to draw checks on the checking account of: Name as Shown on Checking Account Bank Routing Number for Electronic Drafting Account Number Name of Bank and Branch Address State City Bank Telephone for payment of the monthly membership fees due as selected above. This authorization is in effect until QCD and the Depository Bank have received written notification from me of its termination in such a manner and timeframe to allow QCD and Depository Bank a reasonable opportunity to act administratively on the request. I (we) agree to provide QCD written prior notice of any change of banks or account numbers. I agree that QCD will have no liability whatsoever except to the extent created by my payment. Authorized Signature(s) as it appears on bank records Date